

Meeting Title	Board of Directors		
Date	27.05.20	Agenda item	Bo.5.20.14

APRIL 2020 CARE QUALITY COMMISSION (CQC) GOOD RATING

Presented by	Karen Dawber, Chief Nurse		
Author	Karen Dawber, Chief Nurse		
Lead Director	Karen Dawber, Chief Nurse		
Purpose of the paper	For the Board to receive the final CQC report (April 2020) and the subsequent action plan To provide assurance on compliance with CQC standards		
Key control	This paper is a key control for the Board Assurance Framework		
Action required	To note		
Previously discussed at/ informed by	N/A		
Previously approved at:	Committee/Group	Date	
	Executive and Non-Executive Regulation Committee	29.04.20	
Key Options, Issues and Risks			
<p>Following on from the CQC inspection November 2019 – January 2020 we have received the final report and rating. The Trust has been rated:</p> <ul style="list-style-type: none">• Good – Well led overall• Good – Use of Resources• Good – Quality of Care <p>There are a number of MUST DO actions and an action plan is included for Board approval prior to submission to the CQC.</p> <p>Maternity remains the greatest risk, as the only remaining RI service, and the majority of the MUST DO actions are in relation to Maternity Services.</p>			
Analysis			
<p>Included within the suite of documents is:</p> <ul style="list-style-type: none">• CQC provider – Inspection Report April 2020 (Appendix 1a).• CQC Provider – Use of Resources Assessment Report – April 2020 (Appendix 1b).• Letter to the Trust April 2020 (Appendix 2).• CQC Action plan template completed (Appendix 3).• Detailed high-level Trust action plan (must do's) (Appendix 4). <p>Immediately post-inspection Maternity was viewed as a high risk service and monthly reporting has been in place to Board and Board Committees since January 2020, this will continue and a detailed action plan for Maternity services will be reviewed on a monthly basis.</p>			

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Recommendation
<ul style="list-style-type: none"> The Board notes the reports produced by the CQC. The Board approves the CQC action plan to be submitted to the CQC by 15 May 2020.

Risk assessment						
Strategic Objective	Appetite (G)					
	Avoid	Minimal	Cautious	Open	Seek	Mature
To provide outstanding care for patients			g			
To deliver our financial plan and key performance targets			g			
To be in the top 20% of NHS employers					g	
To be a continually learning organisation				g		
To collaborate effectively with local and regional partners					g	
The level of risk against each objective should be indicated. Where more than one option is available the level of risk of each option against each element should be indicated by numbering each option and showing numbers in the boxes.	Low		Moderate	High	Significant	
	Risk (*)					
Explanation of variance from Board of Directors Agreed General risk appetite (G)						

Benchmarking implications (see section 4 for details)	Yes	No	N/A
Is there Model Hospital data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Is there any other national benchmarking data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Is the Trust an outlier (positive or negative) for any benchmarking data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Risk Implications (see section 5 for details)	Yes	No
Corporate Risk register and/or Board Assurance Framework Amendments	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Quality implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Resource implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Legal/regulatory implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Diversity and Inclusion implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Performance Implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Regulation, Legislation and Compliance relevance	
NHS Improvement: (please tick those that are relevant)	
<input type="checkbox"/> Risk Assessment Framework	<input type="checkbox"/> Quality Governance Framework

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<input type="checkbox"/> Code of Governance	<input type="checkbox"/> Annual Reporting Manual
Care Quality Commission Domain: Safe	
Care Quality Commission Fundamental Standard: Safety	
NHS Improvement Effective Use of Resources: Clinical Services	
Other (please state):	

Relevance to other Board of Director's Committee: (please select all that apply)					
Workforce	Quality	Finance & Performance	Partnerships	Major Projects	Other (please state)
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>